Canopy Programs® by United Educators

Award-Winning Online Training for Higher Education
United Educators’ (UE’s) award-winning online training is available to non-UE member institutions through Canopy Programs.

Our courses are:

- Designed exclusively for education
- Data-driven and based on actual incidents
- Section 508/WCAG 2.0 compliant
- Compatible with all devices

35+ years in education
1M+ learners
2M+ completions
1.1K+ institutions
70+ courses
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Administering Our Platform

Training administrators (TAs) have multiple tools and features at their disposal to help ensure a simple and effortless experience.

Accessibility Pledge
We are champions of universal design and pledge to create immersive, inclusive learning experiences for all learners regardless of ability. Our platform and courses undergo rigorous accessibility review and Voluntary Product Accessibility Templates (VPATs) are available upon request for most courses in our collection.

Reporting
Our robust reporting capabilities include:
- 24/7 reporting
- Manual reporting options
- Scheduled reports delivered to your inbox
- Completion reports
- Learning path reports
- CSV or XLS export capabilities
- Automation and integrations available

Single Sign-On (SSO) and Automations
We support SAML, InCommon (Shibboleth), and a proprietary token-based single sign-on (SSO) solution.

User Management
Manage users with ease using our online self-service capabilities.
- Two tiers of TA permissions
- Assign learning paths and courses
- Manage user accounts
- Add notes to learner profiles
- Send direct messages to individuals or groups of learners
- Track completions

Additional Offerings
Customization and Tailoring
Personalize your training experience by tailoring our platform to your institution's brand. This includes:
- Adding your college or university’s logo(s)
- Implementing your school colors
- Sharing messages or videos from institution leaders
- And more!

Course Licensing
Do you have your own learning management system (LMS) that supports SCORM 1.2 or SCORM 2004? Centralize your training efforts by licensing our courses for use on your institution's learning platform.

Contact canopy@ue.org for more information on any of these items.
What Courses Are Available?

**Athletics**
- Concussion Awareness Collection
- Youth Athletics Collection

**Compliance**
- FERPA: Protecting Student Privacy
- HIPAA: Protecting Patient Privacy Collection
- Protecting Payment Card Information
- Understanding the Clery Act

**Crisis Management**
- Crisis Within: Preparing Your Institution's Response

**Diversity, Inclusion, and Accessibility**
- Accommodating Student Disabilities Collection
- Diversity, Equity, and Inclusion Collection

**Health and Well-Being**
- Alcohol and Drug Awareness Collection
- Bloodborne Pathogens: Protecting Yourself on Campus
- Healthy Relationships
- Recognize and Prevent Hazing
- Show Some Respect! Prevent Harassment
- Student Mental Health Collection
- Teaching Science Safely
- Your Campus and COVID-19: The Road Back Collection

**Sexual Assault and Misconduct**
- Protecting Children Collection
- Title IX Collection
- Trust Betrayed: Safeguarding Your Students From Sexual Predators

**Study Abroad**
- Short-Term International Programs

**The Workplace**
- Avoiding Conflicts of Interest
- Avoiding Supervisory Pitfalls
- Contracting Fundamentals
- Data Security Collection
- Mosaic Collection
- Red Flags: Preventing Identity Theft
- Slips, Trips, and Falls Collection
- Workplace Harassment Prevention Collection

**Transportation Safety**
- Transportation Safety Collection
School sports provide an enriching experience to complement students’ academic learning. The large number of students participating in athletic programs calls for growing attention to player safety. This course collection will help students, parents, and coaches recognize and respond to common hazards in sports programs including concussions and heat illness.

### Concussion Recognition & Response
- **20 minutes**
- **Faculty, Staff, and Students**
- **Available in Spanish**

### Heat Illness Prevention
- **20 minutes**
- **Faculty, Staff, and Students**
- **Available in Spanish**
FERPA: Protecting Student Privacy

Learn when and when not to release student records to avoid violations of the Family Educational Rights and Privacy Act (FERPA), a federal law that protects the privacy of student educational records.

15 minutes
Faculty, Staff, and Students
Available in Spanish

HIPAA: Protecting Patient Privacy Collection

Federal law requires Health Insurance Portability and Accountability Act (HIPAA) training for individuals who have access to Protected Health Information (PHI). This course provides institutions with a centralized and consistent solution for educating students and employees with access to PHI.

HIPAA: Protecting Patient Privacy (Students)
25 minutes
Students

HIPAA: Protecting Patient Privacy (Employees)
25 minutes
Faculty and Staff
I love being able to do this training online at my desk, when it fits my schedule. That is such a big gift, and I am grateful that it minimizes disruption to my workflow and responsibilities.”

**Protecting Payment Card Information**

Employees learn common risks associated with handling payment card information and how to avoid unauthorized disclosures. It is an element of required annual compliance training as called for by the payment card industry data security standard (PCI DSS).

- **30 minutes**
- **Faculty and Staff**

**Understanding the Clery Act**

Provide employees with a short overview of the Clery Act, examine how it works, and how it helps make campuses safer.

- **15 minutes**
- **Faculty and Staff**
- **Available in Spanish**

**PCI**

**Clery Act**
Crisis Within: Preparing Your Institution’s Response

Train your behavioral assessment and intervention team to compose an effective crisis response plan, test through simulations, and train others on practices for responding to a crisis.

20 minutes

Faculty and Staff
Diversity, Equity, and Inclusion Collection

The need for diversity, equity, and inclusion on our campuses has, perhaps, never been so self-evident. “Social justice” is no longer just a rallying cry; instead, it’s one of the crucial measures by which institutions are judged. This course collection doesn’t attempt to assign blame, but rather seeks to encourage dialogue and understanding between different races, religions, ages, gender identities, and differently abled employees at your institution.

Accommodating Student Disabilities Collection

This course collection will educate employees on the history of the Americans with Disabilities Act (ADA) and provide strategies for effectively teaching students with disabilities.

Accommodating Students With Disabilities

- 15 minutes
- Faculty and Staff

Creating Accessible Digital Materials

- Gold Stevie® Award winner
- 30 minutes
- Faculty and Staff

Diversity, Equity, and Inclusion (Students)

- Silver Stevie® Award winner
- 25 minutes
- Students

Diversity, Equity, and Inclusion (Faculty and Staff)

- 25 minutes
- Faculty and Staff

Diversity, Equity, and Inclusion (Supervisors)

- 25 minutes
- Supervisors

Available in Spanish

Available in Spanish
Alcohol and Drug Awareness Collection

Misuse of alcohol and drugs can have a wide range of serious consequences, including academic failure, injury, and death. The Centers for Disease Control and Prevention has recently stated that almost 70% of drug overdose deaths involved opioids. This course collection emphasizes a harm-reduction approach that teaches students ways to use alcohol responsibly and informs them of the misconceptions and dangers associated with the illicit use of opioids.

Alcohol: Know Your Limit

- 30 minutes
- Students

Opioids: What You Need to Know

- 20 minutes
- Students

In this brief course, you’ll learn about:
- The scope of the opioid problem and how it might affect you
- Risks of accidental overdose (OD) and addiction
- Debunking common opioid misconceptions
- How you can help yourself or others

Bloodborne Pathogens: Protecting Yourself on Campus

Protecting your employees from the dangers of bloodborne pathogens is critical. This course addresses common hazards, personal protective equipment (PPE), and proper cleanup procedures.

- 60 minutes
- Faculty and Staff

- Spill
- Scene control
- Spill source management
- Cleanup

The message was clearly communicated and gave the student many opportunities to practice handling situations.”
Healthy Relationships
Identify characteristics of healthy and unhealthy relationships and know how to respond to an abusive relationship.

Recognize and Prevent Hazing
Help students understand how to recognize and respond to incidents of hazing, and how to find your institution’s hazing policies.

Show Some Respect! Prevent Harassment
Using a social networking theme and reality-based stories, this course guides students on methods to recognize and address harassing behavior, whether it’s targeted at them or another person.
Health and Well-Being

Student Mental Health Collection

About 40% of current higher ed students will suffer a significant mental health issue, one reason why institution leaders revealed in a recent survey that student mental health is their top concern. “Mental Well-Being in College: A Guide” covers common types of mental health issues and teaches students how to recognize when someone is struggling and ways to find help. “Fostering Student Mental Health” helps faculty and staff identify mental health issues and know how to connect students with the appropriate resources.

Mental Well-Being in College: A Guide
- 30 minutes
- Students

Fostering Student Mental Health
- 30 minutes
- Faculty and Staff

Available in Spanish

Teaching Science Safely

Careless handling of materials and equipment in the science laboratory can have serious, even deadly, consequences. This course helps institutions manage and reduce risks by establishing comprehensive lab safety policies.

- 60 minutes
- Faculty and Staff

Mental Well-Being in College: A Guide

Fostering Student Mental Health
Your Campus and COVID-19: The Road Back Collection

This collection explores some of the challenges associated with, and strategies for approaching, reopening colleges and universities during the COVID-19 pandemic.

Your Campus and COVID-19: The Road Back (Employees)
- 25 minutes
- Faculty and Staff
- Available in Spanish

Your Campus and COVID-19: The Road Back (Students)
- 25 minutes
- Students
- Available in Spanish
Protecting Children Collection

Institutions have a responsibility to protect the well-being of minors. This course collection will help faculty and staff learn how to recognize, prevent, and report sexual misconduct. It includes courses for educators and a short video for employees or volunteers that don’t work directly with children.

- **Boundary Training for Educators**
  - 30 minutes
  - Faculty and Staff

- **Identifying and Reporting Sexual Misconduct**
  - 30 minutes
  - Faculty and Staff

- **Hiring Staff Who Work With Minors**
  - 30 minutes
  - Supervisors

- **Shine a Light Video**
  - 10 minutes
  - Faculty and Staff

Adults, not children, are ultimately responsible for making sure that schools are safe places for all students.
**Title IX Collection**

This course collection was developed to help institutions meet training obligations under Title IX and the Violence Against Women Act (VAWA) and is meant to complement other prevention efforts at your institution.

*In June 2022, the U.S. Department of Education (ED) released proposed regulations related to Title IX that will govern how educational institutions conduct inquiries into allegations of sex discrimination, including student sexual misconduct. Once they are final, our courses will be updated to reflect the new regulations.*

**Impressions: Preventing and Reporting Sexual Assault**

- 45 minutes
- Students
- Available in Spanish

**Mosaic: Prevent Sexual Violence Together**

- 45 minutes
- Faculty and Staff
- Available in Spanish

**Lasting Choices: Preventing Sexual Assault**

- 30 minutes
- Students

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**Trust Betrayed: Safeguarding Your Students From Sexual Predators**

Designed for employees, this video explores reasons serial sexual abuse can remain unexposed, how to recognize the warning signs of sexual abuse, and concrete steps for reporting incidents or suspicions.

- 8 minutes
- Faculty and Staff

- 6% of female undergraduates
- 22% of female graduate students reported sexual harassment by a faculty member

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Silver Stevie® Award winner

Gold Stevie® Award winner
Study Abroad

**Short-Term International Programs**

Despite their brevity, short-term international programs deserve the same vetting, preparation, and planning associated with more traditional semester-long study abroad programs. This course helps institutions prepare students and staff for safe and rewarding educational experiences around the world.

60 minutes

Faculty and Staff
The Workplace

Avoiding Conflicts of Interest
Conflict-of-interest situations aren’t always clear cut. Help employees recognize a conflict of interest and equip them with tools they need to avoid this trouble spot.

15 minutes
Faculty and Staff

Avoiding Supervisory Pitfalls
This course helps supervisors avoid unfair treatment of their direct reports, identify actions that can lead to allegations of unfair treatment, and recognize scenarios that might be construed as discriminatory.

45 minutes
Supervisors
The Workplace

Data Security Collection  Gold Stevie® Award winner

Equip your faculty and staff with a high-level overview of data security threats and exposures. This award-winning collection provides practical steps for institutional stakeholders to avoid data breaches.

Malware
- 10 minutes
- Faculty and Staff

Phishing
- 10 minutes
- Faculty and Staff

Mobile Devices and Third-Party Websites
- 10 minutes
- Faculty and Staff

Physical Security and Unintended Disclosures
- 10 minutes
- Faculty and Staff

Passwords
- 10 minutes
- Faculty and Staff

Contracting Fundamentals

Learn about the basics of contracting to help your institution properly develop and execute contracts. Using claims-based scenarios and examples, this course explores what can go wrong when poor contracting decisions are made.

- 60 minutes
- Faculty and Staff
Mosaic Collection

Train employees on how to prevent workplace discrimination, retaliation, and harassment and how to recognize and respond to sexual misconduct involving students, including sexual assault, stalking, and intimate partner violence. The courses use scenarios that help learners understand their role in maintaining a safe and unbiased work environment.

Prevent Discrimination and Harassment Together (Employees)
- 40 minutes
- Faculty and Staff
- Available in Spanish

Prevent Sexual Violence Together
- 45 minutes
- Faculty and Staff

Prevent Discrimination and Harassment Together (Supervisors)
- 40 minutes
- Supervisors
- Available in Spanish

Red Flags: Preventing Identity Theft

The Federal Trade Commission’s (FTC’s) Red Flags Rule requires all institutions to implement an identity theft prevention program to detect the “red flags” of identity theft, take steps to prevent the crime, and mitigate damage. This course will help students and employees comply with and understand the rule.

- 30 minutes
- Faculty, Staff, and Students

Let’s start by taking a quick look at the law that establishes the Red Flags Rule: the Fair and Accurate Credit Transactions Act of 2003, also called FACTA.

The scenarios were well done. I have had many opportunities for training in workplace harassment over the years, and I feel this was one of the best.”
The Workplace

Slips, Trips, and Falls Collection

Slips, trips, and falls are one of the leading causes of injuries on campuses across the country. These courses offer best practices to help your employees identify potential hazards and strategies to avoid them.

**Slips, Trips, and Falls: A Balancing Act**
- 20 minutes
- Faculty and Staff

**Preventing Slips, Trips, and Falls: Keeping Your Campus Safe**
- 40 minutes
- Facilities, Housekeeping, and Grounds Staff

Workplace Harassment Prevention Collection

This comprehensive collection of courses addresses workplace harassment fundamentals, sexual harassment, bystander intervention, and online harassment for all employees, and includes a module specific to supervisors.

**Workplace Harassment Prevention (Employees)**
- 30 minutes
- Faculty and Staff

**Preventing Sexual Harassment**
- 20 minutes
- Faculty and Staff

**Workplace Harassment Prevention (Supervisors)**
- 20 minutes
- Supervisors

**Bystander Intervention**
- 30 minutes
- Faculty and Staff

**Preventing Cyberharassment**
- 20 minutes
- Faculty and Staff
Transportation Safety Collection

These courses will help all your institution's drivers identify and mitigate common risks and learn specific strategies for accident avoidance and handling emergency situations.

**Driver Safety Fundamentals**
- **Bronze Stevie® Award winner**
- 45 minutes
- Faculty, Staff, and Students

**Defensive Driving Strategies: Get There Safely**
- 15 minutes
- Faculty, Staff, and Students

**Passenger Van Safety**
- 10 minutes
- Faculty, Staff, and Students

**Golf Cart Safety**
- 20 minutes
- Faculty, Staff, and Students
Get started today!
Visit www.ue.org/canopyprograms
or contact us at canopy@ue.org.