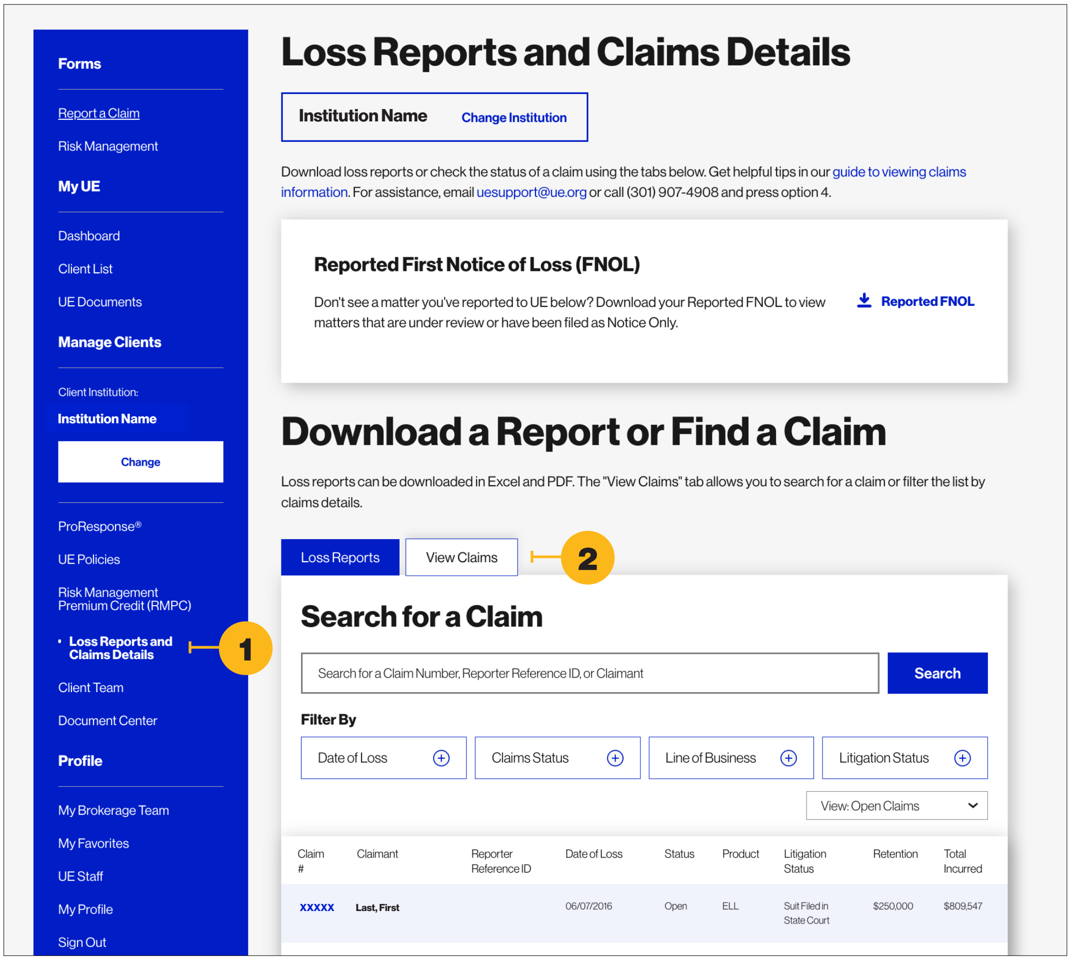
Tipsheet

My UE: A New Interactive List of Claims

Use this interactive view to check the status of open UE claims, contact a Resolutions analyst assigned to a claim, or filter your clients' claims history for additional insights.

Viewing Your Clients' Claims

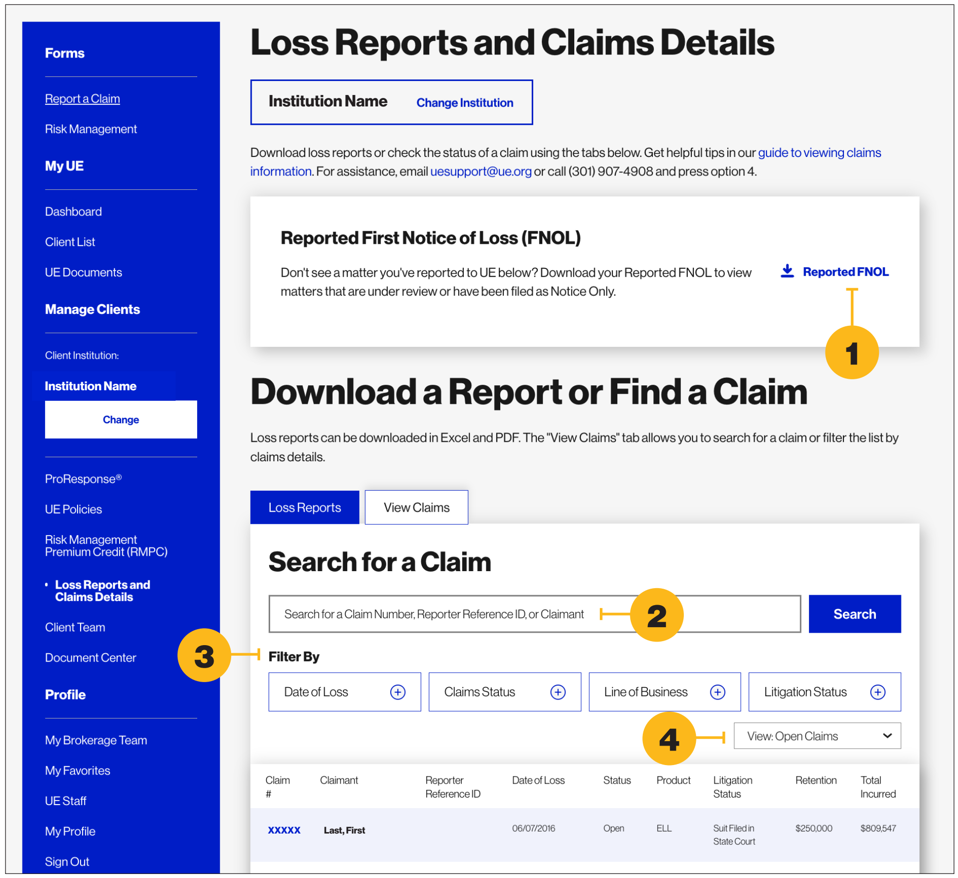
Click 1 "Loss Reports and Claims Details" in the left navigation and 2 scroll to the bottom and click "View Claims" under "Download a Report or Find a Claim."



You can download a report of matters reported to UE that weren't established as a claim file. Click 1 "Reported FNOL" to view this report.

Refine the list of claims using these options:

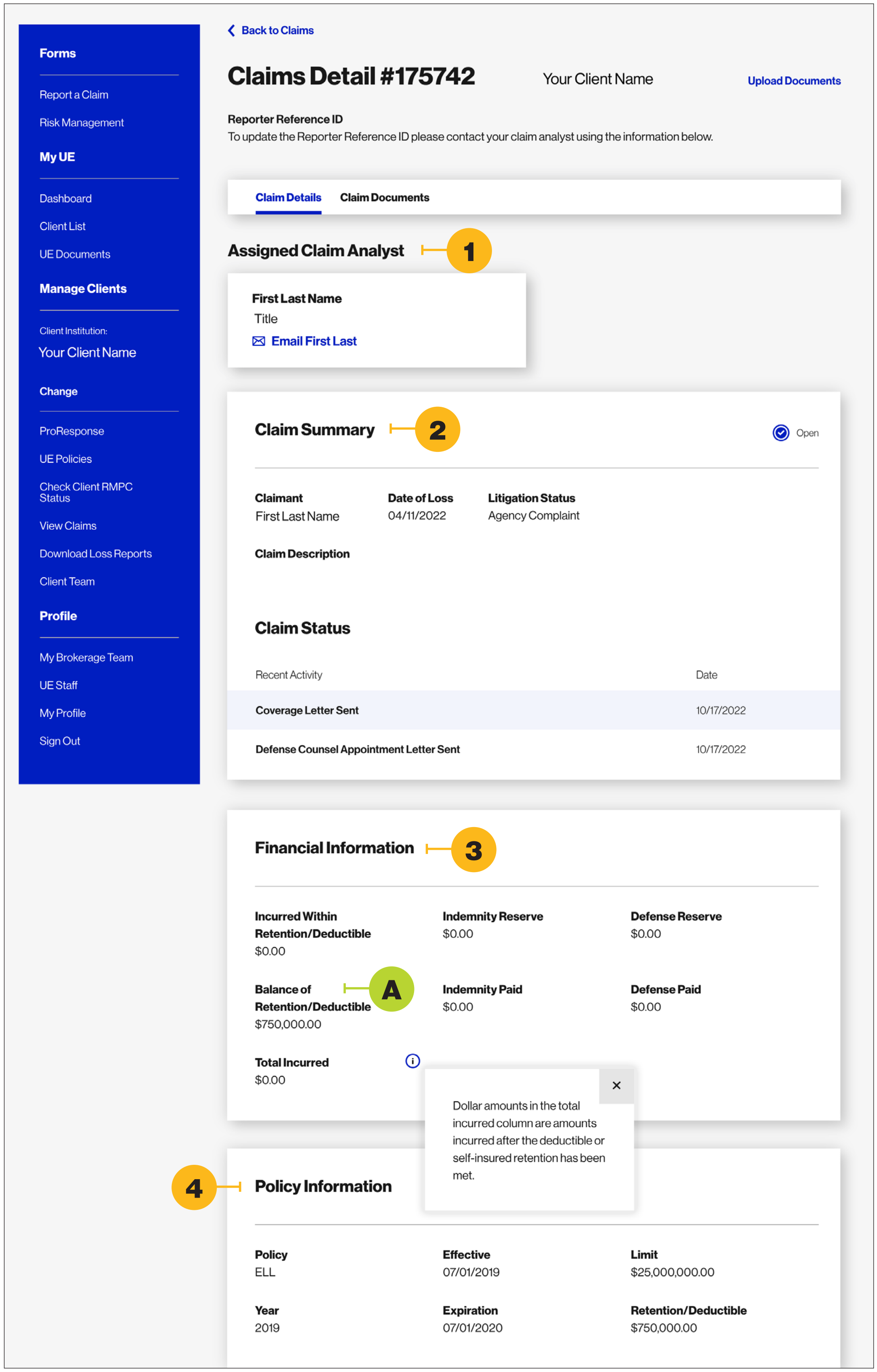
2 **Search:** For a claim number, reporter reference ID, or claimant
3 **Filter:** By claim details
4 **Select a view:** Open claims, a six-year history, or all UE claims



Check the Status of a Claim

In the list of claims, click on a claim number to view additional information about that claim, including:

1. Contact information for the assigned claim analyst
2. Claim summary and status
3. Claim financial information, including the A balance of the retention or deductible for the claim
4. Related policy information

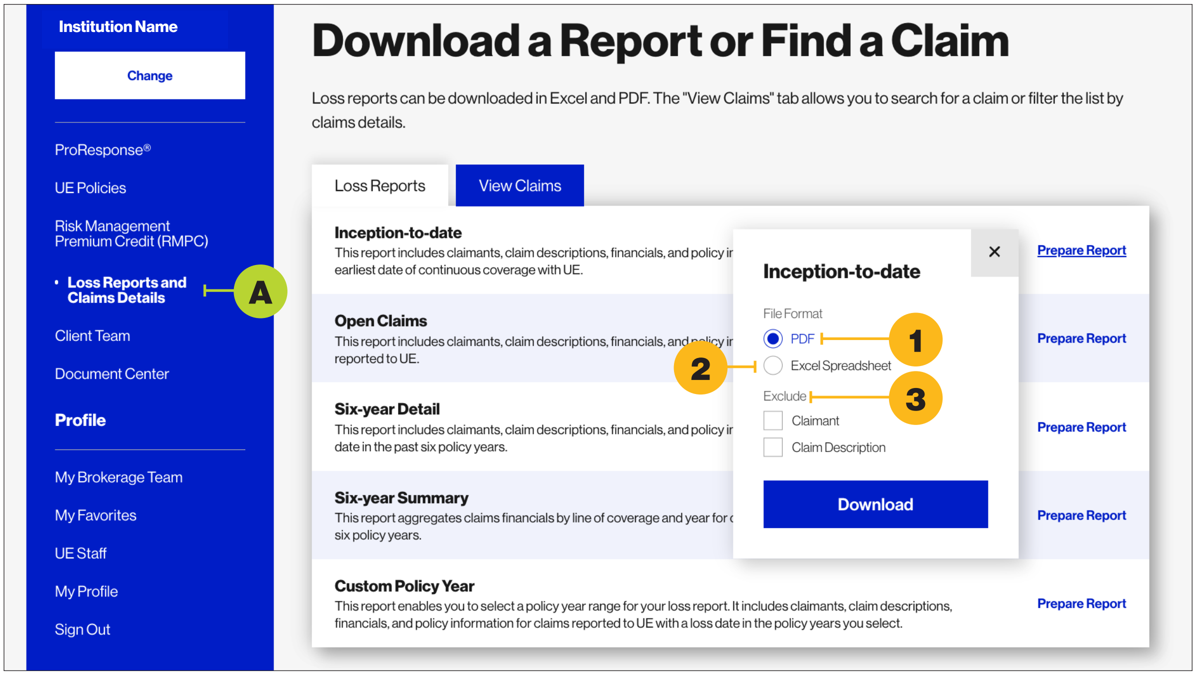


Selecting a Client in My UE Digital Tools

Use the left-hand navigation to select the client you're viewing. Change the Client Institution under "Manage Clients."

Download Your Clients’ Loss History

Click A “Loss Reports and Claims Details” in the left navigation.



There are five loss reports available for download. These versions include claimants, claim descriptions, financials, and policy information:

- Inception-to-Date
- Open Claims
- Six-Year Detail
- Six-year Summary
- Custom Policy Year

The Six-Year Summary report aggregates claims financials by line of coverage and year. You can also download a Custom Policy Year report that enables you to select a policy year range for your loss report.

You can download all reports in: 1 PDF format. The Inception-to-Date and Six-Year Detail reports are also available for download in 2 Excel. You also have the option to 3 exclude the claimant and claim description from the loss reports. For assistance, email **uesupport@ue.org** or call (301) 907-4908 and press option 4.

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