

Tipsheet

My UE: A New Interactive List of Claims

Use this interactive view to check the status of open UE claims, contact a Resolutions analyst assigned to a claim, or filter your clients' claims history for additional insights.

Viewing Your Clients' Claims

Click **1** "Loss Reports and Claims Details" in the left navigation and **2** scroll to the bottom and click "View Claims" under "Download a Report or Find a Claim."

Forms

- [Report a Claim](#)
- Risk Management

My UE

- Dashboard
- Client List
- UE Documents

Manage Clients

Client Institution:

Institution Name

[Change](#)

ProResponse®

UE Policies

Risk Management Premium Credit (RMPC)

Loss Reports and Claims Details **1**

Client Team

Document Center

Profile

- My Brokerage Team
- My Favorites
- UE Staff
- My Profile
- Sign Out

Loss Reports and Claims Details

Institution Name [Change Institution](#)

Download loss reports or check the status of a claim using the tabs below. Get helpful tips in our [guide to viewing claims information](#). For assistance, email uesupport@ue.org or call (301) 907-4908 and press option 4.

Reported First Notice of Loss (FNOL)

Don't see a matter you've reported to UE below? Download your Reported FNOL to view matters that are under review or have been filed as Notice Only. [Reported FNOL](#)

Download a Report or Find a Claim

Loss reports can be downloaded in Excel and PDF. The "View Claims" tab allows you to search for a claim or filter the list by claims details.

Loss Reports **View Claims** **2**

Search for a Claim

Search for a Claim Number, Reporter Reference ID, or Claimant [Search](#)

Filter By

Date of Loss [+](#) Claims Status [+](#) Line of Business [+](#) Litigation Status [+](#)

View: Open Claims [v](#)

Claim #	Claimant	Reporter Reference ID	Date of Loss	Status	Product	Litigation Status	Retention	Total Incurred
XXXXX	Last, First		06/07/2016	Open	ELL	Suit Filed in State Court	\$250,000	\$809,547

You can download a report of matters reported to UE that weren't established as a claim file. Click **1** "Reported FNOL" to view this report.

Refine the list of claims using these options:

- 2 Search:** For a claim number, reporter reference ID, or claimant
- 3 Filter:** By claim details
- 4 Select a view:** Open claims, a six-year history, or all UE claims

Loss Reports and Claims Details

1 Institution Name [Change Institution](#)

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3 Loss Reports | **View Claims**

Search for a Claim

Search for a Claim Number, Reporter Reference ID, or Claimant **2** [Search](#)

Filter By

Date of Loss [+](#) Claims Status [+](#) Line of Business [+](#) Litigation Status [+](#)

4 [View: Open Claims](#) [v](#)

Claim #	Claimant	Reporter Reference ID	Date of Loss	Status	Product	Litigation Status	Retention	Total Incurred
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Check the Status of a Claim

In the list of claims, click on a claim number to view additional information about that claim, including:

- 1 Contact information for the assigned claim analyst
- 2 Claim summary and status
- 3 Claim financial information, including the **A** balance of the retention or deductible for the claim
- 4 Related policy information

Selecting a Client in My UE Digital Tools

Use the left-hand navigation to select the client you're viewing. Change the Client Institution under "Manage Clients."

Forms

Report a Claim

Risk Management

My UE

Dashboard

Client List

UE Documents

Manage Clients

Client Institution:
Your Client Name

Change

ProResponse

UE Policies

Check Client RMPC Status

View Claims

Download Loss Reports

Client Team

Profile

My Brokerage Team

UE Staff

My Profile

Sign Out

[Back to Claims](#)

Claims Detail #175742

Your Client Name [Upload Documents](#)

Reporter Reference ID
To update the Reporter Reference ID please contact your claim analyst using the information below.

[Claim Details](#) [Claim Documents](#)

Assigned Claim Analyst 1

First Last Name

Title

[Email First Last](#)

Claim Summary 2 [Open](#)

Claimant	Date of Loss	Litigation Status
First Last Name	04/11/2022	Agency Complaint

Claim Description

Claim Status

Recent Activity	Date
Coverage Letter Sent	10/17/2022
Defense Counsel Appointment Letter Sent	10/17/2022

Financial Information 3

Incurred Within Retention/Deductible \$0.00	Indemnity Reserve \$0.00	Defense Reserve \$0.00
Balance of Retention/Deductible \$750,000.00	Indemnity Paid \$0.00	Defense Paid \$0.00
Total Incurred \$0.00		

Dollar amounts in the total incurred column are amounts incurred after the deductible or self-insured retention has been met.

Policy Information 4

Policy ELL	Effective 07/01/2019	Limit \$25,000,000.00
Year 2019	Expiration 07/01/2020	Retention/Deductible \$750,000.00

Download Your Clients' Loss History

Click **A** “Loss Reports and Claims Details” in the left navigation.

There are five loss reports available for download. These versions include claimants, claim descriptions, financials, and policy information:

- Inception-to-Date
- Open Claims
- Six-Year Detail
- Six-year Summary
- Custom Policy Year

The Six-Year Summary report aggregates claims financials by line of coverage and year. You can also download a Custom Policy Year report that enables you to select a policy year range for your loss report.

You can download all reports in: **1** PDF format. The Inception-to-Date and Six-Year Detail reports are also available for download in **2** Excel. You also have the option to **3** exclude the claimant and claim description from the loss reports. For assistance, email uesupport@ue.org or call (301) 907-4908 and press option 4.

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