

2019 Update: General Mental Health Claims

In *Student Mental Health on Campus: A Review of Claims*, published in 2018, United Educators (UE) analyzed claims related to student mental health. The following includes updated data and lessons from the claims review through May 2019. Of 451 claims received from January 2011 through May 2019 from UE's 700 higher education members, 84 were considered "general mental health claims." Students brought these claims alleging that their own mental health condition, such as anxiety, depression, or an eating disorder, resulted in improper actions against them by the institution.

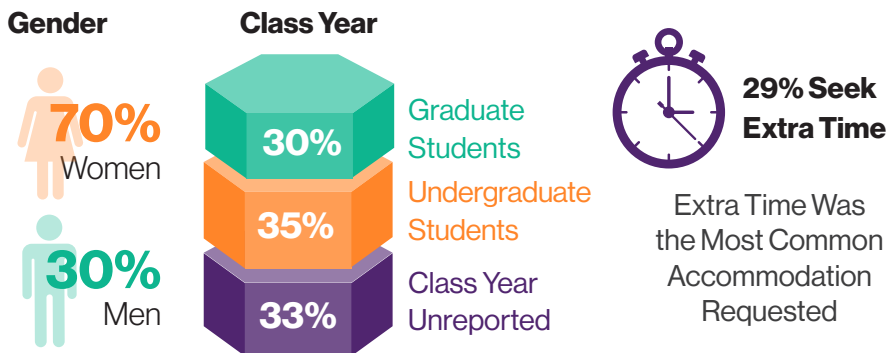
Claim Information



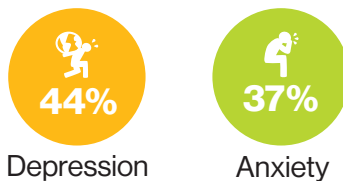
Most Common Actions Taken Against a College



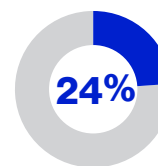
Claimant Information



Most Common Diagnoses



Students Who Were Seeing a Campus Counselor



Lessons From the Claims

To reduce liability institutions should:

1. Clearly communicate your accommodation process.
2. Ensure delivery of approved accommodations.
3. Implement a sound voluntary medical leave and return policy.
4. Include involuntary medical leave and return options in your policy.
5. Publicize counseling resources.
6. Clearly state accommodation limits for students in medical or other clinical programs.
7. Document student behavioral issues.

Common Situations That Led to a Claim



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