

Tipsheet

My UE: A New Interactive List of Claims

Use this interactive view to check the status of open UE claims, contact a Resolutions analyst assigned to a claim, or filter your claims history for additional insights.

Viewing Your UE Claims

Click **1** “Claims” in the left navigation or select **2** “Claims” from the My UE Dashboard.

The screenshot displays the My UE Dashboard interface. On the left is a blue navigation sidebar with the following items: "Report a Claim" (button), "Get Risk Advice" (button), "My Institution" (header), "Client Institution Name" (text), "Change" (button), "Dashboard" (bullet point), "ProResponse" (text), "Claims" (text with a yellow circle containing the number 1 and a line pointing to it), "Loss Reports" (text), "UE Policy" (text), "RMPC" (text), "My Team" (text), "Ownership Documents" (text), "Profile" (text), and "UE Staff" (text). The main content area is titled "Dashboard" and includes a "Client Institution Name" field, a welcome message, and contact information. Below this are four tiles: "Browse Resources" (with a right arrow), "ProResponse Benefit" (with a right arrow), "Claims" (with a yellow circle containing the number 2 and a line pointing to it, and a right arrow), and "UE Policy" (with a right arrow). Each tile contains a brief description of the resource or service.

Refine the list of claims using these options:

- 1 **Search:** For a claim number or claimant
- 2 **Filter:** By claim details
- 3 **Select a view:** Open claims, a six-year history, or all UE claims

Check the Status of a Claim

Click on a claim number to view additional information about that claim, including:

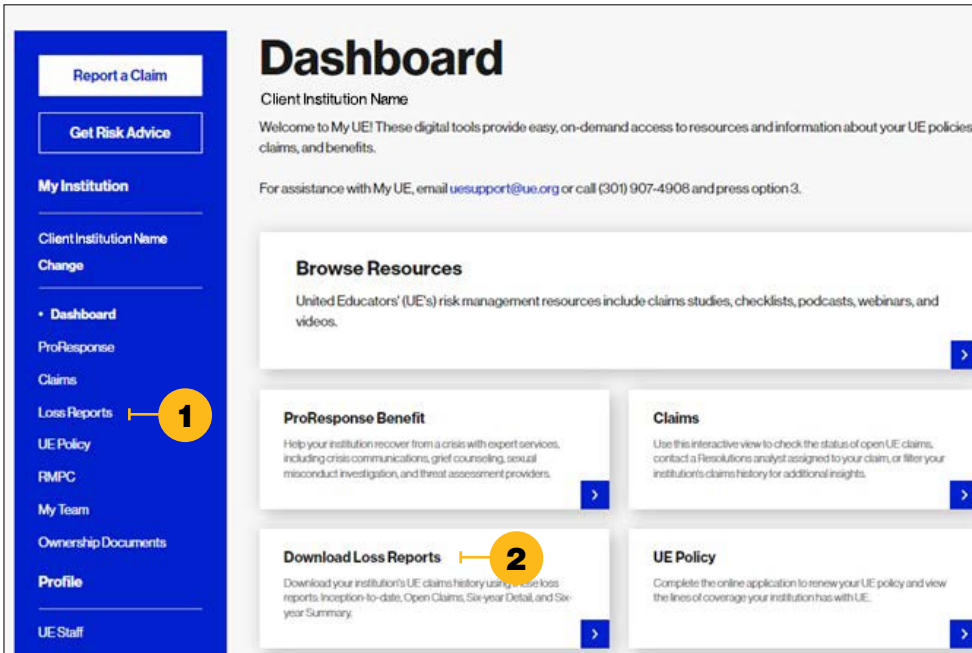
- 1 Contact information for the assigned claim analyst
- 2 Claim summary and status
- 3 Related policy information
- 4 Claim financial information

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Download Your Loss History

Click **1** “Loss Reports” in the left navigation or on your My UE Dashboard.



There are four loss reports available for download. These three versions include claimants, claim descriptions, financials, and policy information:

- Inception-to-Date
- Open Claims
- Six-Year Detail

The Six-Year Summary report aggregates claims financials by line of coverage and year.

You can download all reports in **1** PDF format. The Inception-to-Date and Six-Year Detail reports are also available for download in **2** Excel. You also have the option to **3** exclude the claimant and claim description from the loss reports.

For assistance, email uesupport@ue.org or call (301) 907-4908 and press option 3.

